

WHAT IS CLAIMED IS:

1. An electronic manual delivery system for delivering computerized manuals of products to the user terminals accessed through computer networks, comprising:

a manual information acquisition part for obtaining manual information related to contents of a manual from a supplier terminal;

a manual information registration part for registering the obtained manual information in a database; and

a manual information delivering part for transmitting the manual information registered in said database to a user terminal in response to a request from said user terminals.

2. An electronic manual delivery system as claimed in claim 1, wherein said manual information acquisition part comprises a part for requesting said supplier terminal to input manual information for each of predetermined items.

3. An electronic manual delivery system as claimed in claim 2, wherein said manual information acquisition part relates the manual information for each of the item to a symbol figure representing the corresponding items, and said manual information registration part registers the manual information for the respective items together with the related symbol figures in said database.

4. An electronic manual delivery system as claimed in claim 2, wherein said predetermined items include the items of manual contents which are classified according to the levels of sophistication of product operation, and said electronic manual delivery system further comprises:
a part for determining a level of a user in respect of product operation; and
a part for selecting, based on the determined user levels, an item related to the manual information which is to be browsed at said user terminal from said level-classified items.

5. An electronic manual delivery system as claimed in claim 3, wherein said predetermined items include the items of manual contents which are classified according to the levels of sophistication of product operation, and said electronic manual delivery system further comprises:
a part for determining a level of a user in respect of product operation; and
a part for selecting, based on the determined user levels, an item related to the manual information which is to be browsed at said user terminal from said level-classified items.

6. An electronic manual delivery method for delivering computerized manual of products to a user terminal through computer networks, comprising:
a step of obtaining manual information related to contents of manuals from a supplier terminal;
a step of registering the obtained manual information in a database; and
a step of transmitting the manual information registered in said database to a user terminal in response to a request from said user terminals.

7. An electronic manual delivery method as claimed in claim 6, wherein said step of obtaining manual information comprises a step of requesting said supplier terminal to input manual information for each of predetermined items.

8. An electronic manual delivery method as claimed in claim 7, wherein said step of obtaining manual information relates the manual information for each of the item to a symbol figure representing the corresponding items, and said step of registering manual information registers the manual information for the respective items together with the related symbol figures in said database.

9. An electronic manual delivery method as claimed in claim 7, wherein said predetermined items include the items of manual contents which are classified according to the levels of sophistication of product operation, and
said electronic manual delivery method further comprises:
a step of determining a level of a user in respect of product operation; and
a step of selecting, based on the determined user levels, an item related to the manual information which is to be browsed at said user terminal from said level-classified items.

10. An electronic manual delivery method as claimed in claim 8, wherein said predetermined items include the items of manual contents which are classified according to the levels of sophistication of product operation, and said electronic manual delivery method further comprises:

a step of determining a level of a user in respect of product operation; and

a step of selecting, based on the determined user levels, an item related to the manual information which is to be browsed at said user terminal from said level-classified items.